

**E-TENDER NOTICE**

**FOR SUPPLY & INSTALLATION  
OF  
LAPTOP, DESKTOP COMPUTERS  
& I.T. ACCESSORIES FOR OFFICE  
OF THE CMOH, BARASAT,  
NORTH 24 PARGANAS  
2021-2022**

**DEPARTMENT OF HEALTH & FAMILY WELFARE  
GOVERNMENT OF WEST BENGAL  
OFFICE OF THE CHIEF MEDICAL OFFICER OF HEALTH &  
SECRETARY DISTRICT HEALTH & FAMILY WELFARE  
SAMITI  
NORTH 24 PARGANAS  
BARASAT**

**GOVERNMENT OF WEST BENGAL  
OFFICE OF THE CHIEF MEDICAL OFFICER OF HEALTH &  
SECRETARY DISTRICT HEALTH & FAMILY WELFARE SAMITI  
NORTH 24 PARGANAS  
BARASAT-700124  
EMAIL: [CMOHN24PGS@GMAIL.COM](mailto:CMOHN24PGS@GMAIL.COM)**

NIT No. CMOH-N24Pgs/NHM-Tender/Computer-756

Date : 28.01.2022

**ELECTRONIC TENDER (E-TENDER) NOTICE**

E-Tender is hereby invited by the Chief Medical Officer of Health & Secretary, DH&FWS, North 24 Parganas. from bona fide Firms/Agencies for supply and installation of Laptop, Desktop Computers and I.T Accessories (as per Section-VII).

Intended bidders are requested to submit their bids through e-Tender Portal (<https://wbtenders.gov.in>) by following the terms & conditions of this NIT and as per the date & time schedule mentioned below-

**DATE & TIME SCHEDULE FOR THE E-TENDER**

Sl. No.	Particulars	Date & Time
1	Date of publishing of NIT & OID online.	28.01.2022, 6.00 pm
2	Online documents download start date.	28.01.2022, 6.00 pm
3	Online documents download end date.	05.02.2022, 6.00 pm
4	Online Bid submission start date.	28.01.2022, 6.00 pm
5	Online Bid submission closing date.	05.02.2022, 6.00 pm
6	Online Bid opening date for Technical Proposals.	07.02.2022, 6.00 pm
7	Online uploading the list for technically qualified bidders.	To be notified later
8	Date of online opening of Financial Proposal.	To be notified later

Any subsequent notices/circulars/corrigendum related to this e- tender shall be uploaded at <https://wbtenders.gov.in>, [www.wbhealth.gov.in](http://www.wbhealth.gov.in), [www.north24paraganas.gov.in](http://www.north24paraganas.gov.in) and <https://north24paraganashealth.org> websites only. Bidders are requested to check these websites regularly for this purpose.

This e-tender document comprises of the following sections:

Section I : Definition

Section II : Requirements

Section III : EMD

Section IV : General Instructions to Bidders (GIB)

Section V : Draft Proforma for Non-Conviction Certificate.

Section VI : Tender Application Form

Section VII : Specifications

Section VIII :Eligibility Criteria & Terms & Conditions

The e-tender shall be evaluated under the two-bid system, i.e., through evaluation of technical and financial bids uploaded by the bidder online on the e-tender website of <https://wbtenders.gov.in>.

### Section I : Definition

1. "Purchaser" means the e-tender inviting authority, purchasing goods and/ or services as incorporated in this e-tender enquiry document, either directly or on behalf of consignees. For this e-tender the purchaser is the CMOH, North 24 Parganas.
2. "Bid" means Proposal/ Quotation received from a Firm / Bidder against the e-tender.
3. "Bidder" means the Individual or Firm or Agencies submitting Bids/ Quotations.
4. "Contractor" means the individual or the firm supplying the goods and/ or services as incorporated in the contract.
5. "Goods" means the articles/material required to supply to the purchaser under the contract.
6. "Earnest Money Deposit" (EMD) means Bid Security/ monetary amount or financial guarantee to be furnished by a bidder along with its bid.
7. "Contract" means the written agreement entered into between the purchaser/ consignee and the contractor, together with all the documents mentioned therein and including all attachments, annexure etc. therein.
8. "Specification" means the document/ standard that prescribes the requirement with which goods and/ or service has to conform.
9. "Inspection" means activities such as measuring, examining, testing, gauging features of the goods and / or service and comparing the same with the specified requirement to determine conformity.
10. "Bill of Quantity (BOQ)" is the name for price schedule (financial bid) in e-tender software.

### Section II : Requirements

1. **Supply & Installation of Laptop, Desktop Computers with I.T Accessories as per specification (Section VII).**

### Section III : EMD

Sl. No	Particulars	EMD Amount
1	Supply & Installation of Laptop, Desktop Computers with I.T Accessories	10000/-

- a) Registered SSI units participating in Govt. tenders are eligible for exemptions from payment of earnest money and security deposit (EMSD) under Rules 47(A) (1) and 47(B)(7) of WBFR, vol.-I, read with Finance Dept. notification No. 10500-F Dt. 19.11.2004 and its clarification Vide memo. No. 4245-F (Y) dated 20.05.2013.
- b) The amount of Earnest Money to be submitted shall be **Rs. 10,000/- (Rupees Ten Thousand only)**.
- c) **The process may be followed as per memorandum of the Finance Department Audit Branch vide Memo No-3975-F(Y) dated: 28 th. July, 2016.**

1. Login by bidder:

a) A bidder desirous of taking part in a tender invited by a State Government Office/PSU/ Autonomous Body/Local Body/ PRLs, etc shall login to the e-Procurement portal of the Government of West Bengal <https://wbtenders.gov.in> using his login ID and password.

b) He will select the tender to bid and initiate payment of pre-defined EMD / Tender Fees for that tender by selecting from either of the following payments modes:-

i) Net banking (any of the banks listed in the ICICI Bank Payment gateway) in case of payment through ICICI Bank Payment Gateway;

ii) RTGS/NEFT in case of offline payment through bank account in any Bank

2. Payment procedure:

a) Payment by Net Banking (any enlisted bank) through ICICI Bank Payment Gateway

i.) On selection of net banking as the payment mode, the bidder will be directed to ICICI Bank Payment Gateway webpage (along with a string containing a Unique ID) where he will select the Bank through which he wants to do the transaction.

ii.) Bidder will make the payment after entering his Unique ID and password of the bank to process the transaction.

iii.) Bidder will receive a confirmation message regarding success/failure of the transaction.

iv.) If the transaction is successful, the account paid by the bidder will get credited in the respective Pooling account of the State Government /PSU/Autonomous Body/Local Body/P, R.Is, etc maintained with the Focal Point Branch of ICICI Bank at R.N. Mukherjee Road, Kolkata for collection of EMD/Tender Fees.

v.) If the transaction is failure, the bidder will again try for payment by going back to the first step.

## b) Payment through RTGS/NEFT

- i) On selection of RTGS/NEFT as the payment mode, the e-Procurement Portal will show a pre-filled challan having details to process RTGS/NEFT transaction.
- ii) The bidder will print the challan and use the prefilled information to make RTGS/NEFT payment using his bank account.
- iii) Once payment is made, the bidder will come back to the e-procurement portal after expiry of a reasonable time to enable the NEFT/ RTGS process to complete, in order to verify the payment made and continue the bidding process.
- iv) If verification is successful, the fund will get credited to the respective Pooling Account of the State Government / PSU/Autonomous Body/Local Body/ PRIs etc. Maintained with the focal point branch of ICICI Bank at R.N.Mukherjee Road, Kolkata for collection of EMD /Tender Fees.
- v) Hereafter, the bidder will go to e-Procurement Portal for submission of the bid .vi) But if the payment verification is unsuccessful, the amount will be returned to the bidder's account.

## 3. Refund/ Settlement Process.

- i) After opening of the bids and technical evaluation of the same by the tender inviting authority through electronic processing in the e-payment portal of the State Government, the tender inviting committee will declare the status of the bids as successful or unsuccessful which will be made available, along with the details of unsuccessful bidders, to the ICICI Bank by the e procurement portal through web services.
- ii) On receipt of the information from the e procurement portal, the bank will refund, through an automated process, the EMD of the bidders disqualified at the technical evaluation to the respective bidders' bank account from which they made payment transaction. Such refund will take place within T+2 bank working days where T will mean the date on which information on rejection of bid is uploaded to the e procurement portal by the tender inviting authority.
- iii) Once the financial bid evaluation is electronically processed in the e-procurement portal, EMD of the technically qualified bidders other than that of L1 and L2 bidders will be refunded, through an automated process, to the respective bidder's bank account from which they made the payment transaction. Such refund will take place within T+2 bank working days where T will mean the date on which information on rejection of bid is uploaded to the e procurement portal by the tender inviting authority. However, L2 bidder should not be rejected till the LOI process is successful.

iv) If the L1 bidder accept the LOI and the same is processed electronically in the e- procurement portal, EMD of the L2 bidder will be refunded through an automated process, to his bank account from which he made the payment transaction. Such refund will take place within T+2 bank working days where T will mean the date on which information on Award of contract (AOC) to the L1 bidder is uploaded to the e-procurement portal the tender inviting authority.

v) As soon as the L1 bidder is awarded the contract (AOC), and the same is processed electronically in the e- procurement portal –

a) EMD of the L1 Bidder of the tenders of the State Government Offices will automatically get transferred from the Pooling account to the State Government Deposit Head'8443-00-103-001-07' through GRIPS along with the bank particulars of the L1 bidder.

b) EMD of the L1 bidder for the tenders of the State,/PSU/Autonomous Bodies/ Local Bodies/ PRIs etc. will automatically get transferred from the pooling account to their respective linked bank accounts along with the bank particulars of the L1 bidder.

In both the above cases, such Transfer will take place within T+1 bank working days where T will mean the date on which the award of contract (AOC) is issued.

vi) The bank will share the details of GRN No. generated on successful entry in GRIPS with the e-procurement portal for updation.

vii) Once the EMD of L bidder is transferred in the manner mentioned above ,Tender fees, if any, deposited by the bidders will be transferred electronically from the pooling account of the Government Revenue Receipt Head “0070-60-800-013-27” through GRIPS for Government Tenders and to the respective linked bank accounts for State/ PSU/Autonomous Body/Local Body/ PRIs etc. Tenders.

viii) All refunds will be made mandatorily to the bank account from which the payment of EMD and tender fees (if any) were initiated.

Earnest money will be returned to the unsuccessful bidders without any interest after conclusion of the resultant contract. The earnest money of successful bidder shall be returned without any interest after completion of entire job assigned to the selected bidder on furnishing the completion certificate from the concerned authority.

#### Section IV : General Instruction to the bidders

#### **Technical Proposal**

**1. Statutory Cover shall contain the following documents:**

1. Application to participate in e-tender as per Section VI: Tender Application Form
2. Technical Documents
3. Scanned copy of EMD.

**2. Non Statutory Cover will contain the following documents-**

Sl. No.	Category Name	Detail(s)
1	Certificate(s)	<ol style="list-style-type: none"> <li>1. PAN, IT return for last two years (AY 20-21 &amp; 19-20)</li> <li>2. Professional Tax Registration Certificate/ and Challan deposited for the Financial Year 2021-22.</li> <li>3. GST Registration Certificate</li> <li>4. Authorization Certificate from manufacturing company</li> </ol>
2	Company Detail(s)	<ol style="list-style-type: none"> <li>1. Certificate of Incorporation/ Partnership Deed (*WA)</li> <li>2. Updated Trade License/Enlistment.(2021-2022)</li> <li>3. Power of Attorney in favour of signatory of bid.(*WA)</li> </ol>
3.	Declaration	<ol style="list-style-type: none"> <li>1. Audited Balance Sheet ,Trading and Profit &amp; Loss A/c of last 3 years. (F.Y- 2019-20, 2020-21)</li> </ol>
4.	Credential	<ol style="list-style-type: none"> <li>1. Successful supply certificate &amp; Work Orders from any Govt. Organization.</li> </ol>
5.	Others	*** Intended bidders shall provide detailed specifications of the products for which they bid. Such specifications shall be incorporated in the Non statutory cover.

(\*WA-Where Applicable)

### 3. Financial Proposal (Single File)

The price schedule in form of BOQ (excel file) will be found under the published NIT schedule in the website(<https://wbtenders.gov.in>) and the least/ offer price must be quoted against each item(s),

#### Opening of Tender

The purchaser will open the bids on the specified date and time as indicated in the NIT. The Bidder/Authorized representative of the bidder may attend on the date of opening of bid as well as the pre-bid meeting as per schedule. The EMD for the said tender shall be verified first. The statutory papers will be examined and evaluated before evaluation of non-statutory documents. After this, the online price bids or financial bid of only the technically qualified bidders shall be opened for further evaluation

#### Opening of Technical Proposals:

Technical proposals will be opened by members of the Tender Evaluation Committee electronically from the e-tender website using their Digital Signature Certificates (DSCs).

In the Technical Proposal, the Cover (folder) for Statutory Documents will be opened first and if found in order, the cover (folder) for Non-Statutory Documents will be opened. IF ANY DOCUMENT REQUIRED TO BE SUBMITTED FOR e-TENDER BY THE BIDDER IN HIS/HER TECHNICAL/FINANCIAL PROPOSAL, BUT NOT SUBMITTED OR IS FOUND TO BE DEFICIENT IN ANY MANNER AT ANY STAGE AFTER OPENING OF BID, THE BID MAY BE SUMMARILY REJECTED.

During evaluation, the Committee will examine the original documents as they are uploaded as e-tender documents as per Section-IV clause 1 & 2. The date & time of such examination of documents will be notified later. If the said documents in original are not produced within the specified date & time, the bid proposals will be liable for rejection.

The e-Tender Selection Committee reserves the right to reject any application/bid without assigning any reason.

#### Section V : Draft Proforma for Non-Conviction (In a form of affidavit in Rs.10 Non-judicial Stamp Paper)

The bidder shall provide an undertaking that the proprietor/ promoter/ director of the firm, its employee, partner or representative are not convicted by a court of law for offence involving moral turpitude in relation to business dealings such as bribery, corruption, fraud, substitution of bids, interpolation, misrepresentation, evasion, or habitual default in payment of taxes etc. The firm does not employ a government servant, who has been dismissed or removed on account of corruption. The firm has not been debarred, blacklisted by any government ministry/ department/ local government/ PSU etc. in the last two years from scheduled date of opening of this e-tender.



Section VI : Tender Application Form (to be given in Official letter head with proper seal & signature)

**To  
The Chief Medical Officer of Health  
North 24 Parganas**

**Ref: Your e-tender document No. ....**

I/We, the undersigned have examined the entire e-tender document, including amendment/corrigendum number, dated.....(if any)eligibility criteria,required documentations, terms & conditions etc.The receipt of which is hereby confirmed.

I/We now offer to supply and deliver the goods and/ or services in conformity with your above referred document for the sum , as shown in the price schedule/Bill of Quantity attached herewith and made part of this bid.

I/We hereby declare that all data and documents submitted by us in our bid in this e-tender are genuine and true, to the best of our knowledge and belief.

If my/our bid is accepted, we undertake to supply the goods or service as per the specification, in accordance with the delivery schedule and terms and conditions, including amendment/ corrigendum if any.

I/We further understand that you are not bound to accept the lowest or any bid you mayreceive against your above-referred tender enquiry.

I/We confirm that we do not stand deregistered/banned/blacklisted by any Government Authorities/ Organization/ Institution/ local bodies and never convicted by any Court of law for any offence.

Brief of court/legal cases pending, if any, are following:

We would authorize and request any Bank, person, Firm or Corporation to furnish pertinent information as deemed necessary and/or as requested by you to verify this statement.

I/We understand that the e-Tender Selection Committee reserves the right to reject any application/bid without assigning any reason.

**(Signature with date)**

**(Name,designation, seal of authorised person to sign bid for and on behalf ofBidder)**

Section VII : Products & its Specifications

Sl. No.	Name of the IT Equipment	Configuration of the IT equipment should not less than below
1.	Laptop	<ul style="list-style-type: none"> <li>• 3.0 GHz Intel Core i5 9th Generation</li> <li>• 8GB DDR4 RAM</li> <li>• 1TB 5400rpm Serial ATA hard drive</li> <li>• Wireless LAN,IEEE 802.11b/g/n</li> <li>• 15.6-inch screen, Integrated Graphics</li> <li>• Preloaded Windows 10 operating system, Professional</li> <li>• Microsoft Office 2016 or higher package</li> <li>• Minimum 3 years onsite Warranty</li> <li>• System should be branded and not assembled</li> </ul>
2.	Desktop PC	<ul style="list-style-type: none"> <li>• 3.0 GHz Intel Core i5 9th Generation</li> <li>• 4GB DDR4 RAM</li> <li>• 1TB 7200 rpm Serial ATA hard drive</li> <li>• Optical drive</li> <li>• Wireless LAN,IEEE 802.11b/g/n</li> <li>• 18.5-inch screen, Integrated Graphics</li> <li>• Preloaded Windows 10 operating system, Professional</li> <li>• Microsoft Office 2016 or higher package</li> <li>• Minimum 3 years onsite Warranty</li> <li>• System should be branded and not assembled</li> </ul>
3.	Laser Printer	<p><b>PRINTING</b></p> <p>Printing Output :                      Normal: Up to 14 ppm</p> <p>Print Speed                                43 per minute</p> <p>Duty Cycle                                Up to 100000 pages (monthly, A4)</p> <p>Print Technology                        Laser</p> <p>Print Quality Black (Best)            Up to 600 x 600 dpi (1200 dpi effective output)</p> <p>Processor speed                         234 MHz</p> <p>Duplex Printing                         Yes</p> <p>Functionality Type                      Printing</p> <p>Active Noise Level                      4 db</p> <hr/> <p><b>CONNECTIVITY</b></p> <p>Connectivity Standard                 USB Support, Interface, Ethernet Support, Wifi</p> <p>Compatible Operating Systems        Windows 10</p>

		<p><b>PAPER HANDLING</b></p> <p>Media Sizes Supported            A4, Legal, A5, A6, B5, C5, DL, postcards</p> <p>Media Sizes Custom                Main tray: 147 x 211 to 216 x 356 mm, Input slot: 76 x 127 to 216 x 356 mm</p> <p>Media Types                            Paper (laser, plain, photo), envelopes, labels, cardstock, transparencies, postcards</p>
4.	UPS	600VA, Voltage compatibility 203 V
5.	Scanner	Duplex 4.2 watts(ready), 0.7 watts(sleep) B/W & Colour document and photo sheet fed scanner, Connectivity- USB 2.0, Wifi, Etharnet enabled. Bit Depth 24 bits external/48 bits internal. Scan resolution :Upto 600 dpi(Colour and monochrome). Input voltage 90 to 264 VAC, 50/60 Hz
6.	Pendrive	Storage: 64 GB, Interface : USB 2.0 or higher
7.	Mouse	Optical 100DPI sensibility and USB
8.	Keyboard	USB
9.	Colour Printer	As per Annexure-I
10.	Cartridge	12A toner (for HP 1020 Plus printer)
11.	External Hard Drive	Storage Capacity : 2TB, Interface: USB 2.0or higher
12.	Operating System	Windows 10 Pro
13.	AMC of Desktop PCs & Laptops	On-site AMC Services (Excluding Hardware cost)

**Annexure-I**

<b>SPECIFICATIONS</b>	
Print Speed Black	Normal: Up to 16 ppm
Print Speed Color	Normal: Up to 4 ppm
First Page Out (Ready)	Black: As fast as 15.5 sec, Color: As fast as 27.5 sec
Print Quality Black (Best)	Up to 600 x 600 dpi
Print Quality Color (Best)	Up to 600 x 600 dpi
Duty Cycle (Monthly, A4)	Up to 15000 pages
Recommended Monthly Page Volume	200 to 850
Print Technology	4-pass color laser
Processor speed	264 MHz
Print Languages	Host-based

<b>Connectivity</b>	
Wireless Capability	Optional, enabled with purchase of a hardware accessory
Connectivity (Standard)	1 Hi-Speed USB 2.0
Connectivity (Optional)	Compatible HP Jetdirect print servers: HP Jetdirect ew2500 802.11b/g Wireless Print Server J8021A
<b>PAPER HANDLING</b>	
Paper Handling Input, Standard	150-sheet input tray
Paper Handling Output, Standard	50-sheet output bin
Maximum Output Capacity (sheets)	Up to 50 sheets
Duplex Printing	Manual (driver support provided)
Media Sizes Supported	A4, A5, A6, B5 (ISO, JIS), 8k, 16k, 10 x 15 cm, postcards (JIS single and double), envelopes (DL, C5, B5), custom: 76 x 127 to 216 x 356 mm
Media sizes, custom	76 x 127 to 216 x 356 mm
Media types	Paper (bond, brochure, color, glossy, letterhead, photo, plain, preprinted, prepunched, recycled, rough), transparencies, labels, envelopes, cardstock

**POWER**

Power	110-volt input voltage: 110 to 127 VAC (+/- 10%), 60 Hz (+/- 3 Hz), 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50 Hz (+/- 3 Hz)
-------	--

Supported Media Weight	60 to 176 g/m square (plain paper), up to 220 g/m square (glossy paper)
------------------------	---

**Section VIII : Eligibility, Terms & Conditions**

1. Tender Selection Committee (TSC) reserves the right to accept or reject any tender or any part of the tender without assigning any reason whatsoever.
2. Incomplete or bid with insufficient documents required for this NIT will be rejected.
3. Bidders / Representative must attend the Pre-Bid meeting on specific date & time as per the date & time schedule for any queries /clarification. No queries /clarification will be entertained after opening of Technical Bid. Bidder(s) also may remain present at the time of opening of technical bid.
4. The successful bidder(s) are bound to complete the entire work as per specification of Section VII. The authority will check or test the quality of the material of each part of entire work to ensure the quality of work as per the specification given herewith. If any deviation found according to the specification at any stage, the authority reserves the right to cancel the total and or part of the work with forfeiting the security money & EMD submitted for this e-tender.
5. The Tender will be valid till 31.12.2022 which may be extended further up to 2 years subject to satisfactory performance of the selected bidder/vendor.
6. Bills with challans along with Work Done Certificate (Annexure-II) from the concerned authority must be submitted to the office of the undersigned for payment.
7. The final amount reflects in the financial bid by the bidder(s) will be treated as inclusive of all taxes, GST, Delivery Cost, All direct & indirect Taxes, All Incidental charges, Installation charges etc. no further or extra charges/amount will be paid beyond the price quoted and approved in the said financial bid.
8. The applying Agency/Firm/Individuals must be registered with PAN, GST, & P.Tax of current validity.
9. Lowest rate will be accepted among technically qualified bidders. In case of equal rate, draw of lots will be done.
10. After evaluation of technical bids, the financial bid of technically eligible bidders will be opened and finalized.
11. Delivery must be done at the office of the Chief Medical Officer of Health, North 24 Parganas within 15 days from the date of issue of Supply Order, failing which the tender will be liable to be cancelled.

12. Rate quoted for supply of assembled or All-in-One PCs will not be entertained.
13. Rate quoted by the bidder should not be less than the minimum rate as prescribed in Annexure-I of BOQ, else bid will automatically be disqualified, also blank rate or ' 0 ' (zero) quoted rate not to be considered.
14. Intending bidders shall have yearly turnover of Rs.40,00,000/- or more during last two financial years.

*28/01/22*  
Chief Medical Officer of Health &  
Secretary, DH&FWS  
North 24 Parganas

NIT No. CMOH-N24Pgs/NHM-Tender/Computer-756/1(10)

Date : 28.01.2022

Copy forwarded for information & necessary action to-

1. The Director of Health Services, Government of West Bengal.
2. The PO, NHM & Deputy Secretary, H&FWS, Govt. of W.B.
3. The District Magistrate, North 24 Parganas.
4. The Dy. Chief Medical Officer of Health-I/II/III, DTO, North 24 Parganas .
5. The Treasury Officers, Barasat/Barrackpore/Bongaon/Bidhannagar, North 24 Parganas.
6. The Accounts Officer & Treasurer, DH&FWS, North 24 Parganas.
7. The Administrative Officer, O/o the CMOH, North 24 Parganas.
8. The I.T Coordinator, SwasthyaBhawan with the request to upload this notice in the official website of SwasthyaBhawan.
9. The D.I.O, North 24 Parganas with the request to upload this notice in the official website of North 24 Parganas District.
10. Office Copy.

*28/01/22*  
Chief Medical Officer of Health &  
Secretary, DH&FWS  
North 24 Parganas