



**GOVERNMENT OF WEST BENGAL
OFFICE OF THE CHIEF MEDICAL OFFICER OF HEALTH &
SECRETARY DISTRICT HEALTH & FAMILY WELFARE SAMITI
NORTH 24 PARGANAS
BARASAT, KOLKATA-700124
Email:cmohn24pgs@gmail.com
Phone Number-033-2552-3129**

NIT No. CMOH-N24Pgs/Tender-219

Date: 08.01.2022

Ref No: HFW-27011/233/2021-NHM SEC-Dept. of H&FW/3292

Dated: 02.11.2021

**Notice Inviting Tender for 'Expression of Interest' for Hiring of BLS
Ambulances for COVID 19 Purpose in North 24 Parganas Health District**

District Health & Family Welfare Samiti, North 24 Parganas is inviting EOI in prescribed format from bona fide Contractors/Agencies/Individuals/Owner for hiring of 74 (Seventy four) only numbers of BLS Ambulances . The details will be available in the notice board of the CMOH office and also in the web site www.north24parganas.gov.in and www.wbhealth.gov.in.

The decision of the District Level Tender Committee will be final and committee reserves the right to reject any application and/or cancel the entire process of 'EOI' without assigning any reason thereof.

DATE & TIME SCHEDULE FOR THE e-TENDER

Sl. No.	Particulars	Date	Time
1	Date of publishing of Notice Inviting EOI	08.01.2022	
3	EOI submission start date	08.01.2022	
4	EOI submission end date	22.01.2022	5.00 pm
5	Date of Opening of EOI (Tentative).	24.01.2022	

Any subsequent notices/circulars/corrigendum related to this e- tender shall be uploaded at www.wbhealth.gov.in/www.north24parganas.gov.in/www.north24parganashealth.org websites only. Bidders are requested to check these websites regularly for this purpose.

Definition

1. "Purchaser" means the e-tender inviting authority, purchasing goods and/ or services as incorporated in this e-tender enquiry document, either directly or on behalf of consignees. For this e-tender the purchaser is the CMOH, North 24 Parganas.
2. "Bid" means Proposal/ Quotation received from a Firm / Bidder against the e-tender.
3. "Bidder" means the Individual or Firm or Agencies submitting Bids/ Quotations.
4. "Contractor" means the individual or the firm supplying the goods and/ or services as incorporated in the contract.
5. "Ambulance" means AIS-125 certified and manufactured with monocoque / chasis ladder type body.

6. "Earnest Money Deposit" (EMD) means Bid Security/ monetary amount or financial guarantee to be furnished by a bidder along with its bid.
7. "Contract" means the written agreement entered into between the purchaser/ consignee and the contractor, together with all the documents mentioned therein and including all attachments, annexure etc. therein.
8. "Specification" means the document/ standard that prescribes the requirement with which goods and/ or service has to conform.
9. "Inspection" means activities such as measuring, examining, testing, gauging one or more characteristics of the goods and / or service and comparing the same with the specified requirement to determine conformity.

EMD

Sl. No	Particulars	Estimated Value (EV)	Security Deposit Amount
1.	'Expression of Interest' for Hiring of BLS Ambulances in North 24 Parganas Health District	Rs. 90000/- per Month per Ambulance	Rs. 1800/- per ambulance

** The earnest money (EMD) should be paid online in favour of "**District Health & Family Welfare Samiti, North 24 Parganas**", payable at Barasat, North 24 Parganas at Bank of India, Nabapally Branch, A/C No. 424210100036711; IFSC- BKID0004242

PART-I

RATE CONTRACT FOR HIRING THE SERVICES OF AMBULANCES FOR (24 X 7)

1.0 NAME OF WORK

Contract for hiring the ambulance services of 74 (seventy four) Basic Life Support Ambulances under India Covid-19 Emergency Response and Health Systems Preparedness Package-Phase II (ECRP-Phase-II) to transport and referral of COVID-19 patients.

2.0 SCOPE OF WORK:

The BLS ambulances with driver and EMT will be placed at the following locations under CMOH- North 24-Parganas district for transportation of COVID-19 patients and in addition to this to meet up any unforeseen emergency situation the ambulances may be used.

Block Hospitals.

Medical College & Hospitals/ District Hospitals.

Sub Division Hospitals / State General Hospitals.

COVID Care Centres/ Safe Homes.

District COVID Admission Cell

Municipality /Corporation level.

This 'Expression of Interest' is to enter into the rate contract with the agency for hiring the services of the Basic Life Support Ambulances on round the clock (24 X 7) basis initially for Six (6) months at the offered rate.

3.0 ELIGIBILITY CRITERIA

The Tenderer should enclose along with tender, the following documents to justify their capacity to execute the contract.

3.1 Tender should have registered owner of the BLS Ambulances or the Tenderer should have an arrangement (MOU) with the owner of the BLS Ambulances for the proposed hiring to Hospital

3.2 The BLS Ambulances should not be older than two year on the date of tender opening and it should be good running conditions.

3.3 The BLS Ambulances should have valid Registration Certificate, up-to-date Road tax payment, Comprehensive Insurance Certificate, etc in respect of the ambulance.

3.4 Tender should submit copy of Pan Card & GST Certificate.

3.5 His/Her financial position along with trade licences.

3.6 The tenderer must have local office within 20 KM radius of the hospital/in the District of North 24 Parganas , comprising skilled technical persons, as required for providing smooth support to the said hospitals with respect to trouble free operation of Ambulance movements.

3.7 The tenderer shall submit valid documents duly self attested in support of the above eligibility criteria along with the tender. The offers of tenderer who are not passing the prescribed eligibility criteria may be /liable to be rejected.

4.0 CREDENTIAL OF THE TENDERER (Desirable) :

4.1 Particulars of similar contract, if any, handled by the Tenderer previously with State Government / Central Government /Hospital may be attached with the tender document, quoting its money value.

5.0 Ambulance Requirements:

5.1 The BLS Ambulances should meet the detailed specifications as mentioned in Annexure-B

5.2 The BLS Ambulances should not be older than two year on the date of tender opening and it should be in good running condition.

5.3 The BLS Ambulances should have been registered in the name of Agency or the Tenderer should have an arrangement (MOU) with the owner of the BLS Ambulances for the proposed hiring to Hospital.

5.4 The BLS Ambulances should be made available with the driver round the clock at par deployment order issued by the CMOH/Superintendents/BMOHs.

5.5 The BLS ambulance should contain all the equipments as mentioned at Annexure -B

5.6 BLS Ambulances should be registered with competent RTO authorities & registration should be as an ambulance with valid permit .The document proving the ownership of BLS Ambulances with Tenderer is to be enclosed. The offered BLS Ambulances should have necessary permission from RTO for plying as ambulance as per rules in vogue with valid pollution & fitness certificate etc.

5.7 The BLS Ambulances should be insured and the insurance should be valid and comprehensive and should have renewed from time to time.

5.8 The maintenance/repair of Ambulance, fuel, safety and security of Driver will be the entire responsibility of the contractor.

5.9 Contractor shall have to maintain the ambulance in good running condition. In case of service, repair and breakdown, contractor will have to provide alternative BLS Ambulances within 3 hours. If the contractor fails to arrange the BLS Ambulances for more than 3 hours, that day will be treated as absent and payment will be deducted for that day and also penalty will be imposed.

5.10 The BLS Ambulances should be well maintained and free from paint patches, rusty body and ugly look. The interior of the BLS Ambulances should be cleanly and decently maintained and provided with proper seat covers.

6.0 Driver Requirements:

6.1 Contractor has to provide drivers with a uniform along with black shoes for duty. Spare driver should be made available during the rest or leave or absence of regular drivers as per the labour laws in vogue from time to time. The contractor on his own cost should arrange spare driver and ambulance should not remain idle for want of driver.

6.2 In case of non-availability of driver on any day or part thereof, penalty will be imposed. Further, Hospital administration is having full powers to utilize the contractor's ambulance during non-available period of driver, in case of emergencies for transportation of patients.

6.3 The driver should have the knowledge of first aid and he shall also be responsible for cleanliness, maintenance, repairs etc. of ambulance.

6.4 The driver should possess a valid driving license in his BLS Ambulances always.

6.5 The driver should be healthy, free from contagious diseases and not more than 55 years old.

6.6 The driver should be always be present with the BLS Ambulances so that there will be no difficulty to get him whenever he is required for carrying patients.

6.7 Driver should have mobile phone for easy and quick communication.

6.8 The driver shall not be found intoxicated on duty. If the driver is found to have consumed alcoholic drink liquor etc, the driver will not be accepted and the contractor has to replace the driver on immediate notice.

6.9 The driver should report the designated officer, and should move the ambulance on the instructions of designated officer. The driver should maintain Register and should take signature from designated officer.

7.0 Requirements of Emergency Medical Technician (EMT)

7.1 Contractor has to provide Emergency Medical Technician (EMT) with a uniform along with black shoes for duty. Spare EMT should be made available during the rest or leave or absence of regular EMTs as per the labour laws in vogue from time to time. The contractor on his own cost should arrange spare EMT and so that ambulance should not remain idle for want of EMT.

7.2 In case of non-availability of EMT on any day or part thereof, penalty will be imposed. Further, Hospital administration is having full powers to utilize the contractor's ambulance during non-available period of EMT, in case of emergencies for transportation of patients.

7.3 Minimum qualification of Emergency Medical Technician (EMT) –Higher Secondary Pass with Biology or Higher Secondary pass in any stream with having minimum 6 months nursing training certificate from any recognised institute.

7.4 The EMT should be healthy, free from contagious diseases and not more than 55 years old.

7.5 The EMT should be always be present with the BLS Ambulances so that there will be no difficulty to get him whenever he is required for carrying patients.

7.6 The EMT should have mobile phone for easy and quick communication.

7.7 The EMT shall not be found intoxicated on duty. If the driver is found to have consumed alcoholic drink liquor etc, the EMT will not be accepted and the contractor has to replace the driver on immediate notice.

8.0 SPECIAL CONDITIONS OF CONTRACT:

8.1 Ambulance must be available for 24 x7 at the designated place of deployment.

8.2 All repairs, maintenance, registration, license, insurance, etc., of BLS Ambulances and charges for driver & EMT shall be borne by the contractor only

8.3 The Tenderer shall have to produce originals of fitness certificate/registration/taxation/insurance certificates, of the BLS Ambulances etc. for verification along with attested Xerox copies to Hospital Authority.

8.4 Contractor shall have to arrange registration and insurance of ambulance with the transport authorities and be responsible for any damage or injury to the staff provided by him. Hospital Authority will not be responsible for any damage to ambulance on the staff.

8.5 Hospital Administration does not take any responsibility of the BLS Ambulances if involved in any accident or damage etc. The BLS Ambulances should be properly insured to cover all claims.

8.6 The contractor should provide alternative ambulance BLS Ambulances, if the BLS Ambulances kept breaks down or goes under repair such that always a BLS Ambulances should be available for 24 hours a day as per the tender conditions.

8.7. Contractor shall have to follow all the statutory requirement & Central & state Govt. rules & regulation & subsequent amendments wherever applicable.

8.8 The contractor has to keep in touch with the designated hospital officers everyday to find the movement programme according to day-to-day works and for arranging relief driver /EMT wherever the BLS Ambulances s are required.

8.9 Contractor shall have to assure payment of minimum wages to the staff appointed by them as per minimum Wages ACT 1959 in accordance to state Govt wherever applicable..

8.10. The delay in execution of work after the agreement/work orders are finalized/issued due to non-availability of man-power, non-availability of BLS Ambulances or any other reason shall not be accepted as an excuse for delay in execution of contract. In such a situation the Hospital administration shall have the liberty to terminate the contract as per the rules in force.

8.11 The contractor shall furnish details of contractor's staff deployed by him along with full description, address etc. for this work prior to start of the work to the Hospital Authority and shall notify the changes there in from time to time.

8.12 The contractor's staff (driver/EMT) so engaged by the contractor should be courteous, well mannered and well behaved. Hospital Authority reserves the right to ask the contractor to remove any staff, if found to be unsuitable for work or on any other ground like bad conduct, bad performance etc.

8.13 Contractor shall ensure that only identified and authorized persons are engaged by him to carry out the work in the Hospital premises for ambulance and they do not create any nuisance or disturbances.

8.14 The Hospital Authority shall not entertain any request or claim by the contractor's staff for any temporary/casual/permanent employment in the Hospital on the basis of work done through this contract at any point of time. The contractor shall make this clear to his staff.

8.15 Hospital Authority will not provide any medical facilities to the contractor's staff engaged by contractor.

8.16 The Hospital Authority shall maintain a register with the details of attendance of driver, EMT availability of ambulance with all medical equipments, Oxygen facilities, and transportation of Patients etc., which shall be jointly certified by the Contractor's representative and the Hospital Authority daily.

Extract of this register has to be submitted along with the bills without which the bills cannot be settled.

8.17. The Hospital Authority is not responsible to pay compensation/insurance in case the contractor's staff, gets injury/an accident or in the event of death during working or in the premises. It is total responsibility of the firm to take care and liability in such issues

9. OFFERED PRICE:

Fixed Hiring Charges including Honorarium for EMT Payable	Incidental Expenses for Carrying COVID Patient @Rs.100/- per Patient per day	Fuel Charges @12 km per Litre +Mobil @5 litre per 2500 km run	Amount for each BLS ambulance
Rs.30000/- Per Month	Rs.15000/- Maximum per Month	Rs.45000/- Maximum per Month	Rs.90000/- Maximum per Ambulance per Month

The above stated charges are subject to applicable statutory deductions.

9.2.Fuel will be issued by the respective hospitals/Blocks.

9.3. The Ambulance owner shall maintain logsheet for each vehicle which is to be counter signed by the designated official and to submit the same along with monthly bill to respective hospitals/Blocks.

9.4. Payment shall be released by the respective hospitals/Blocks on submission of monthly bills after proper verification.

10. Application shall be made with details of specifications of the vehicle along with self attested copies of PAN card of the owner, GST Registration Certificate (if available), all self attested statutory documents related to the vehicle to be placed on hire. List of Documents to be submitted is mentioned in Annexure C.

Annexure -A

Vehicle Specification: Basic Life Support (BLS) Ambulance

A) General Vehicular Design and Floor Plans

This ambulance should be as per AIS-125 certified manufactured with monocoque / or chassis ladder Type body. The ambulance should be designed, built and equipped with operating accessories as specified herein. The assembly, sub-assembly and equipment should be integrated in such a way so as to enable the vehicle function in a reliable way and in a sustained fashion with durability and ensuring safety and comfort to patient and team.

The design of the vehicle and the specified equipment shall permit accessibility for servicing

/ Replacement and adjustment of components / parts and accessories, with minimum disturbance to other components and systems with the equipment, devices, medical accessories and electronic equipment should be standard commercial products.

Vehicle Characteristic:

The Ambulance to be provided for the service can be of similar make of Ambulances as provided by renowned patient transport ambulance manufacturer like Force Motors, Tata Motors, Mahindra & Mahindra which provides patient transport ambulances as per AIS -125 policy.

The ambulances for BLS and ALS can be of similar make and model

- a) **Engine Mount** : Front Longitudinal
- b) **Body Structure:** Ambulances of Monocoque or Chassis ladder design.
- c) **Wireless & GPS System:** Suitable provision is to be made for fitment of wireless and GPS equipment on all the vehicles including electrical requirements.

B) Patient Compartment:

Patient Compartment volumetric space shall be sufficient in size to transport occupants and accommodate / store all equipment & fitments and to ensure patient comfort with adequate provision for storage of medicines/consumables/equipment should be made by providing lockable cabinets & drawers and the Floor (except the wheel humps) should be flat, anti- static & should be finished with 2mm thick Anti-skid PVC vinyl matting.

- a) Ambulance Cot/stretchers as per specifications of AIS 125 it should be movable, can be taken out with ease, should load seamlessly and has locking mechanism with water proof mattress.
- b) A Seat for the Doctor/Paramedic should be installed facing towards the rear of the patient compartment & it should be near to the primary patient's head for easy accessibility.

c) A Squad bench with backrest suitable to accommodate minimum 3 sitting patients or

d) Folding/scoop stretcher shall be installed along the side wall.

e) Foldable Carrying Chair (Wheel Chair cum Stair Chair)-

Net weight to be less than 10 Kgs with Pull through, telescoping long handles built in to lift patients & carry them through narrow passage.

f) Dust Bin

Concealed portable dust bins for waste disposal should be provided at suitable locations both for bio-medical waste and non-Medical Waste.

g) Fire extinguisher

Two numbers of multipurpose fire extinguishers of ABC Type duly filled should be provided. One fire extinguisher shall be placed in the Driver's cabin and the second in patient's compartment, at appropriate location, where it is easily visible and symbolized.

h) Oxygen Delivery System

The ambulance shall have medical oxygen system (manifold) capable of storing and supplying medical grade oxygen. The manifold should have two oxygen cylinders which should be at least B-type. All oxygen cylinders being used in the ambulance should be the portable cylinders.

C) Siren

All siren loudspeakers have to be mounted on the front of the vehicle. The main sound direction must be in driving direction. Further, there should be a public address system that can be operated at all times ergonomically from the driver's seat.

D) Exterior Special Lighting and Illumination

a) The ambulance should have the flashing lights mounted on the roof top. The flashers should flash cyclically using appropriate flashers.

b) Electrical System

The electrical system should be of uniform specification in Basic Life Support Ambulances. Each ambulance should have additional 'supplementary battery(s)' sufficient enough to power the non-Original Equipment Manufacture-Base electrical load requirements of the homologated vehicle.

c) Emblems, Marking & Colour Scheme

Guidelines in regards to Emblems and Markings for Ambulances issued by the Government of India from time to time as per the Motor Vehicle Act shall be applicable.

Annexure-B

Equipment for Basic Life Support (BLS) Ambulance.

No	Equipment List	Ambulance Type
		Basic Life Support Ambulance
1	Ambulance stretcher (Collapsible)	Basic Life Support
2	Foldable Stretcher	Basic Life Support
3	Oximeter	Basic Life Support
4	Oxygen Flow Meter with Humidifier	Basic Life Support
5	Oxygen Cylinder(B Type)	Basic Life Support
6	Nebulizer	Basic Life Support
7	Stethoscope	Basic Life Support
8	BP Apparatus (Manual)	Basic Life Support
9	Pupillary Torch	Basic Life Support
10	Needle Sharp Container	Basic Life Support
11	Thermometer (Digital)	Basic Life Support
12	First Aid Kit Bag	Basic Life Support
13	Search Light	Basic Life Support

The equipment are the basic requirement for a basic life support ambulance and to further that the ambulance to be provided with Medical Consumables for Non-Invasive Oxygen Delivery and all the consumables as deemed necessary including the Personal Protective gear, sanitization material.

Annexure C

Format for Application

To
The Chief Medical Officer of Health & Secretary
District Health & Family Welfare Samiti
North 24 Parganas

Sub: Application against Expression of Interest Notice No.....dt.....

Sir,

In reference to above stated Notice, I do hereby express my willingness for supply BLS ambulance with requisite specifications. The details are placed hereunder for favour of your kind perusal as under:-


1. Name of the Owner/Agency :
2. Office Address:
3. Contact Person :
4. PAN No:
5. GST Registration No:
6. Contact No:
7. Email :
8. Credentials (if any) :
9. Number of BLS Ambulances to be placed on hire :
10. Registration Number of Ambulance(s):
11. Fitness Certificate Valid up to :
12. Insurance Paid up to :
13. Road Tax Paid up to :
14. Bank Account No:
15. Bank, Branch & IFSC Code :

Self attested documents in support of above stated details are enclosed herewith which may kindly be perused.

I do hereby declare that I have read and understood the Notice inviting 'Expression of Interest' mentioned herein above and will be abide by the terms and conditions mentioned therein the Notice.

Yours faithfully,

Full Signature of the applicant


08.1.2022
Chief Medical Officer of Health &
Secretary, DH&FWS
North 24 Parganas

NIT No. CMOH-N24Pgs/Tender-219/1(10)

Date: 08.01.2022

Copy forwarded for information & necessary action to-

1. The Director of Health Services, Government of West Bengal.
2. The District Magistrate, North 24 Parganas.
3. Municipal Corporation/Municipalities(All), North 24 Parganas, with a request to display the notice in their Notice Board.
4. The Dy. Chief Medical Officer of Health-I/II/III, DMCHO, DTO, North 24 Parganas .
5. The Accounts Officer, O/o the CMOH, North 24 Parganas.
6. The Administrative Officer, O/o the CMOH, North 24 Parganas.
7. The I.T Coordinator, SwasthyaBhawan with the request to upload this notice in the official website of SwasthyaBhawan.
8. The D.I.O, North 24 Parganas with the request to upload this notice in the official website of North 24 Parganas District.
9. Notice Board, O/o CMOH, 24(N) Pgs.
10. Office Copy.


08.1.2022
Chief Medical Officer of Health &
Secretary, DH&FWS
North 24 Parganas